E-learning:
FAQs and information on e-learning courses and features

FAQ

1 What is e-learning?

E-learning, or electronic learning, is the delivery of learning and training through digital resources. Over **90 e-learning courses** developed by RelyOn Nutec Digital are accessible for subscription. With e-learning, you can upgrade your knowledge at your own pace any where in the world.
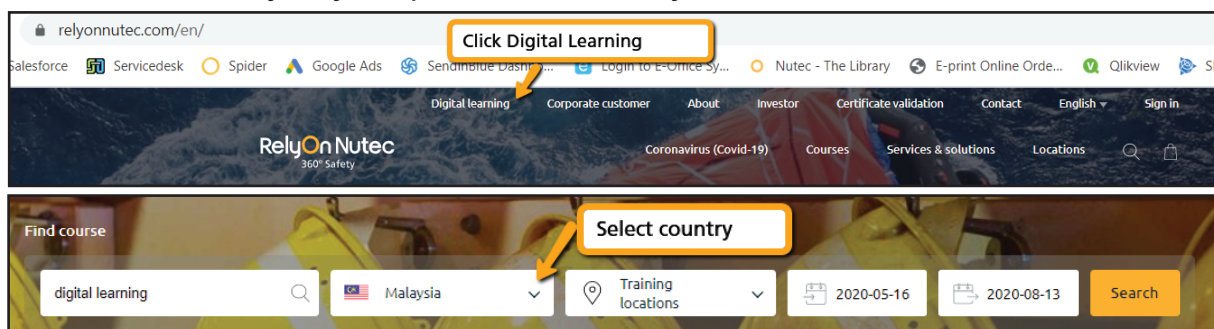
2 How to register?

Visit **www.relyonnutec.com** to get the full list of available courses.
To register a course, you can contact us and provide your details to:

@ **bookings@msts-my.org**

☎ **+606 292 2069**

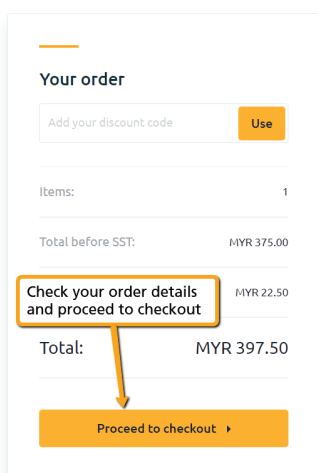You can also **register online** with the following steps:

Step 1: Visit **www.relyonnutec.com**, click the '**Digital Learning**' tab and select country of your preferred currency
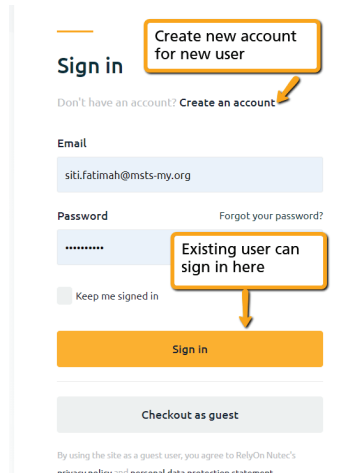

Click Digital Learning

Select country

Step 2: Select your course

| Gas Monitor (OPITO Approved) - Digital Learning | E-learning | Malaysia | English | | Book now ▸ |
| Transportation of Dangerous Goods by Air - Digital Learning | E-learning | Malaysia | English | MYR 375.00 Excl. 6.00% SST | Book now ▸ |

Select course and click 'Book now'

Step 3: Proceed to checkout

Your order

| Add your discount code | Use |

Items:	1
Total before SST:	MYR 375.00
	MYR 22.50
Total:	MYR 397.50

Check your order details and proceed to checkout

Proceed to checkout ▸

Step 4: Sign in or create an account

Sign in

Don't have an account? **Create an account**

Create new account for new user

Email
siti.fatimah@msts-my.org

Password   Forgot your password?
••••••••

Existing user can sign in here

☐ Keep me signed in

Sign in

Checkout as guest

By using the site as a guest user, you agree to RelyOn Nutec's **privacy policy** and **personal data protection statement**.

Step 5: Fill your billing information

Billing information — Fill up your details

First name: FNadzirah
Surname: Rosli

Email address: FNadzirah@gmail.com

Phone: +606 292 2069

Address: 606 & 607, Jln Melaka Raya 10, Tmn Melaka Raya, Melaka

Address: Insert address

City: Melaka
Postal code: 75000

State: Melaka
Country: Malaysia

VAT number
Company Name

Use this billing information

Your order

Items: 1

Total before SST: MYR 375.00

Total SST: Details ▾ MYR 22.50

Total: MYR 397.50

Use this billing information — Click here to proceed with payment

LATEST NEWS!

Step 6: Accept terms and condition

Billing information

606 & 607, Jln Melaka Raya 10, Tmn Melaka Raya, Melaka, Melaka, 75000   Edit

Information

☐ Please contact me regarding hotels

☐ Please contact me regarding translator service

☐ Please contact me regarding transport from airport

Please add any additional information such as special needs etc

Check the box after read the terms and conditions

✔ I accept the terms and conditions.

Pay

Your order

Items: 1

Total before SST: MYR 375.00

Total SST: Details ▾ MYR 22.50

Total: MYR 397.50

Pay

Step 7: Fill card details and proceed for payment

RW289778-78865

MYR 397.50

StripeRedirect - Malaysia

Fill up credit / debit card details and click pay to proceed with payment

Pay with card

Email   siti.fatimah@msts-my.org

Card information

1234 1234 1234 1234   VISA

MM / YY   CVC

Name on card

Country or region

Malaysia

Pay MYR 397.50

Powered by stripe | Terms Privacy

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3 **I don't have email address, can i use someone else email address?**

Yes, you can use other's email address as long as you have access to the email to receive your login details.

You can also **simply create your own email for free** using Gmail or Yahoo Mail.
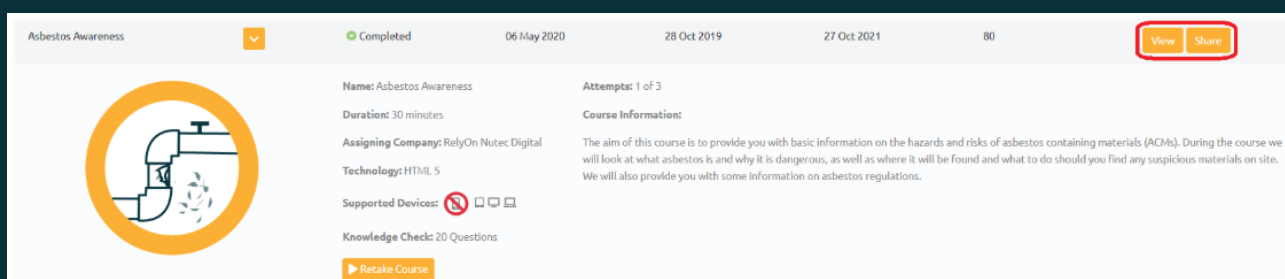
4 I don't have credit cards, how to purchase?

You can also call our headoffice at **+606 292 2069** or email us at **bookings@msts-my.org** to purchase our e-learning courses. Our Customer Support will assist you for the payment details.

5 Where I can find my certificate?

Your certificate will be located in the 'Certificate' column on the My Courses page. Click 'View' to download it or 'Share' to copy a link that can be shared with a person outside of the Know-How application.

Asbestos Awareness | Completed | 06 May 2020 | 28 Oct 2019 | 27 Oct 2021 | 80 | View Share

Name: Asbestos Awareness
Duration: 30 minutes
Assigning Company: RelyOn Nutec Digital
Technology: HTML 5
Supported Devices:
Knowledge Check: 20 Questions

Attempts: 1 of 3
Course Information:
The aim of this course is to provide you with basic information on the hazards and risks of asbestos containing materials (ACMs). During the course we will look at what asbestos is and why it is dangerous, as well as where it will be found and what to do should you find any suspicious materials on site. We will also provide you with some information on asbestos regulations.

▶ Retake Course

6 My English is not good, can translate to Bahasa Malaysia?

The e-learning courses are in english language. However, worry not, you can take all the time needed to complete the course, at your own pace, anywhere around the world as long as you have decent internet connection.

7 How long I can take to complete the training?

Once you have started, you have **30 days** to complete the course.

8 How to access the e-learning course?

Once your registration is successful, you will receive your **login details via email** for Know-How application.

You can login at **https://cresentknowhow.com/login** and insert your registered email and password.

The e-learning courses is fully responsive to play from **desktops, laptops and mobile devices.**

RelyOn Nutec
Digital

Login
Forgot Your Password?

KNOW-HOW

Booking and Enquiry

Have more questions? Contact us:
+606 292 2060 | bookings@msts-my.org